

Independent Telecommunications Consultants

June 27, 2012

Ms. Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12th Street SW Washington, DC 20554

Ms. Karen Majcher Vice President - High Cost Low Income Division Universal Service Administrative Company 2000 L Street NW, Suite 200 Washington, DC 20036

Mr. Burl Haar Executive Secretary Minnesota Public Utilities Commission 121 Seventh Place East, Suite 350 St. Paul, MN 55101

Re: WC Docket No. 10-90: Annual Reporting Requirements for High-cost Recipients §54.313(a)(1) through (a)(8) and (h)

Pursuant to Section 54.313(a)(1) through (a)(8) and (h) of the Federal Communications Commission's rules, enclosed are the 2012 annual reporting requirements and certifications for New Ulm Telecom, Inc., Study Area Code 361442. New Ulm Telecom, Inc. is a state-designated ETC, and as such, is submitting to the Commission relevant information from reports it files with its state commission for §54.313(a)(1) through (a)(8) and (h).

Should you have any questions, please contact me via e-mail at <u>roxih@interstatetelcom.com</u> or by phone at 320/848-6641.

Sincerely,

Roxi Hacker

Regulatory Consultant

Enclosures:

Cc: Monty Morrow

New Ulm Telecom, Inc.

Annual Reporting for High-Cost Recipients 47 C.F.R. 54.313(a)(1) through (a)(8) and (h)

SERVICE QUALITY IMPROVEMENT PLAN – 54.313(a)(1)

A progress report on its five-year service quality improvement plan pursuant to 54.202(a), including maps detailing its progress towards meeting its plan targets, an explanation of how much universal service support was received and how it was used to improve service quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled in the prior calendar year. The information shall be submitted at the wire center level or census block as appropriate.

- Minnesota State Public Utility Commission does not require a five-year service quality improvement plan
- New Ulm Telecom's service quality improvement plan is to continue to upgrade its
 telecommunications facilities and equipment as necessary to meet evolving service
 requirements and maintain high quality service throughout New Ulm Telecom's
 service area. As an incumbent local carrier New Ulm Telcom upgrades and replaces
 facilities and equipment as necessary. See Attachment #1 for monetary detail and
 completion percentage. (Attachment is filed as a Non-Public Document)
- See Attachment #2 for detail on Universal Service Support and How funds were used (Attachment is filed as a Non-Public Document).

OUTAGE REPORTING – 54.313(a)(2)

Detailed information on any outage in the prior calendar year, as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) at least ten percent of the end users served in a designated service area; or (ii) a 911 special facility as defined in 47 C.F.R. 4.5(e).

• New Ulm Telecom has no outages to report.

UNFULFILLED SERVICE REQUESTS – 54.313 (a)(3)

The number of requests for service from potential customers, within the recipient's service areas, that were unfulfilled during the prior calendar year.

 New Ulm Telecom did not have any unfulfilled requests for service during calendar year 2011.

NUMBER OF CUSTOMER COMPLAINTS PER 1,000 CONNECTIONS – 54.313(a)(4)

The total number of customer complaints (per 1,000 connections (fixed or mobile)) from the prior calendar year.

New Ulm Telecom received no formal complaints during calendar year 2011.

SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES - 54.313(a)(5)

By signing below, I certify that **New Ulm Telecom, Inc., SAC 361442,** is in compliance with applicable service quality standards and consumer protection rules.

ABILITY TO FUNCTION IN EMERGENCY SITUATIONS – 54.313(a)(6)

By signing below, I certify that **New Ulm Telecom, Inc., SAC 361442,** can function in emergency situations as set forth in 47 C.F.R. 54.202(a)(2). Specifically, **New Ulm Telecom, Inc.** has a reasonable amount of back-up power to ensure functionality, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

CURRENT PRICE OFFERINGS – 54.313(A)(7)

The company's price offerings in a format as specified by the Wireline Competition Bureau.

• The Wireline Competition Bureau has not established a format for the requested information, as specified in 54.313.(a)(2)(iii)(F)(7), nor has this provision received Office of Management and Budget (OMB) approval as of the date of this filing. Therefore, no response is required at this time.

COMPANY IDENTIFICATION - 54.313(a)(8)

The recipient's holding company, operating companies, affiliates, and any branding, as well as universal service identifiers for each such entity by Study Area Codes, as that term is used by the Administrator. For purposes of this paragraph, "affiliates" has the meaning set forth in section 3(2) of the Communications Act of 1934, as amended.

This provision has not received Office of Management and Budget (OMB) approval as
of the date of this filing. Therefore, the requested information will be filed when
appropriate.

ADDITIONAL VOICE RATE DATA - 54.313(h)

All incumbent local exchange carriers receiving high-cost support must report all rates for residential local service, as well as state fees as defined pursuant to 54.318(e) that are below the local urban rate floor as defined in 54.318, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

• New Ulm Telecom does not have any rates that fall beneath the \$10.00 rate floor.

CERTIFICATION -COMPANY OFFICER
I, <u>Curt Kawlewski</u> certify that I am an officer of New Ulm Telecom, Inc I certify via my signature below, under penalty of perjury to the accuracy of the information provided herein and qualify the certifications required by 47 C.F.R. 54.313.
Signature of Officer
Curt Kawlewski Printed Name of Officer
Chief Financial Officer Title of Officer
06/20/2012 Date

ATTACHMENT #1 Non-Public Document – Contains Trade Secret Data

Largest Five Projects Projected for 2012 and 2013

Listed below are the five largest projects currently projected to be worked on during 2012 and 2013.

1. Occam equipment cabinet upgrade – 80	\$ -
2. Fiber to 10 cell sites, Rural	\$ -
3. Fiber to Cologne/Verizon Building	\$ -
4. Cty 21 East/Valley Hills cabinet	\$ -
5. Shag Road Fiber Build	\$ -

Compliance Progress Report on the Largest Five Projects Projected for 2011 and 2012

Listed below are the five largest projects that were projected to be worked on during 2011 and 2012, and the status of each project as of May 1, 2012.

		Percent Complete
1. OCCAM upgrade – electronics	\$ -	- % (phased proj)
2. Fiber-Cologne to Verizon	\$ -	- %
3. ROADM Network-Verizon	\$ -	- %
4. Lake Allie – Buffalo Lake Fiber	\$ -	- %
5. St. George Cty 16 Fiber	\$ -	- %

ATTACHMENT #2

Non-Public Document – Contains Trade Secret Data USF Certification for 2012

Year 2011 Federal Universal Service Receipts Subject To Certification

High Cost Loop Support	\$-
ICLS Support	\$-
Safety Net Additive	\$-
Local Switching Support	\$-
TOTAL	\$-

Expenditures For Provision, Maintenance, and Upgrading Of Facilities and Services Supported By Federal Universal Service Funding

	2011	2012	2013
Plant Specific Operations Expenses			
Network support (Accts. 6110-16)	\$-	\$-	\$-
General support (Accts. 6120-24)	\$-	\$-	\$-
Central office switching (Accts. 6210-6212.2)	\$-	\$-	\$-
Cable and wire facilities (Accts. 6410-6441)	\$-	\$-	\$-
Network operations (Accts. 6530-35)	\$-	\$-	\$-
Depreciation and amortization (Accts. 6560-65)	\$-	\$-	\$-
Customer Operations Expenses			
Customer services (Accts. 6620-23)	\$-	\$-	\$-
Corporate Operations Expenses			
Executive and planning (Accts. 6710)	\$-	\$-	\$-
General and administrative (Accts. 6720)	\$-	\$-	\$-
Other corporate (not included elsewhere)	\$-	\$-	\$-
Total Year 2011 Supported Expenses	\$-	\$-	\$-
Before Return On Investment			
Additions			
Central office (Acct. 2210S and 2230S, Column C)	\$-	\$-	\$-
Cable and wire (Acct. 2410, Column C)	\$-	\$-	\$-
TOTAL	\$-	\$-	\$-
Total Year 2011 Supported Expenditures	\$-	\$-	\$-
Before Return On Investment			